Question Answer

In your financial proposal you mention the distance will be calculated from UNHCR warehouses in Almansoori Aden, you mention some cities and Districts such as Abyan, Marib, Shabw, Ataq, Baiyhan, AByan, Albaidha ETC,

My question is the transportation process will be done to one final destination point only (one warehouse in the same mentioned cities or districts) or the transportation will be made to different final destination points (different warehouses)

Please clarify

Please note that delivery is indicated in the Financial Offer per destination. For example, delivery is expected to start from Aden to one final destination so same truck does not have to deliver goods to multiple/different locations for each dispatch.

If this final destination points or warehouse located in the center of that cities, center of the districts or sub districts, villages
Please clarify to act accordingly

In your FINANCIAL PROPOSAL FORM the pricing table, some destinations that mention only the name of a governorate without determining a city or Districts to be reached, which are as follows: **Lahej - Al Baidha - Marib - Al Mahra**, as these governorates with their vast areas represent an obstacle for us in determining an appropriate price for these destinations;

<u>Can you specify the city for these governorates so that we can set the best price for you?</u>

We didn't understand the excel file in Annex C - Financial Proposal Form Cargo Transport Services, the explanation in TOR wasn't clear, so, could you please inform us where are exactly your warehouses and what are the final destinations. (From – To)

3.6 Geographical Scope

· Required destinations for the service include (but are not limited to):

Districts within Aden	Lahej	Kharaz	Zinjubar - Abyan
Lawdar - Abyan	City Aldhalea - Aldhalea'	Qatabah Aldhalea'	Shabwa - Ataq + Baiyhan
Mukalla - Hadramawat	Seyoun - Hadramawat	Al-Turbah - Taiz	Mokha Taiz
West coast - Hodeidah	Al-Mahra	Marib	Al-Baidha

• The Contractor must provide an offer for transportation to the locations mentioned

As specified in Annexes A for the ToR and Annex C for the Financial Offer Form, the locations highlighted represent frequent delivery requirements. However, the contractual arrangement once 3 service providers are selected will be as summarized below and as already indicated in the 1st page of the RFP cover letter:

"This tender may result in establishing minimum three (3) Frame Agreements on equal footing with the transport companies which will subsequently be invited to participate in the secondary bidding process arranged by UNHCR. Hence, the company submitting the lowest quotation for the approved requirement under the secondary bidding will then be selected to fulfil the transportation order."

Regarding the General Conditions of contract AnnexE1, clause 8. INSURANCE AND LIABILITY; we want to inform you that we have requested a quote from insurance companies, but we faced a problem of unclear data requirements - in your documentation- regarding this that is required by insurance companies, such as but not limited to:

- Type of shipments: The UNHCR office's shipments varied and were not identified, as some of them were breakable, some were perishable, and some are food, drugs...etc.
- Goods Value were not submitted or the ceiling of value for those goods.
- Estimated Average movement (daily weekly monthly).
- Is the Insurance will be required on each shipment.

<u>Please provide us with more clarifications about it and Can you tell us exactly what insurance policies are required?</u>

- Please note that an open cover insurance policy can be obtained based on the nature of services and the sample of items to be transported as listed in Annex A ToR. The cost of any insurance reimbursement claims related to actual incidents would only be based on contractual arrangement once established.
- The estimated value of goods varies and can be easily obtained from the internet so insurance can be

	determined based on the volume/type of vehicles requested for transportation. - The transport requirements will only be scheduled based on the humanitarian and relief operational needs. - As mentioned above, an open cover policy for the insurance coverage can be established depending on actual contractual arrangement, so no individual insurance requests would be required.
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ou also didn't mentioned the type of trucks in Annex C while you mention ToR, could you please explain why. 3.7 Required Fleet: UNHCR requires the following types of trucks to be available:	oned it
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ToR, could you please explain why. 3.7 Required Fleet: UNHCR requires the following types of trucks to be available: • Type 1: Flatbed trailer with 40′ closed container load or closed body truck with equivalent capacity (up to 25 tons of cargo load required);	Kindly note that bidder is given the
ToR, could you please explain why. 3.7 Required Fleet: UNHCR requires the following types of trucks to be available: Type 1: Flatbed trailer with 40' closed container load or closed body truck with equivalent capacity (up to 25 tons of cargo load required); Type 2: Open body truck with capacity up to 25 tons of cargo load; Type 3: Flatbed truck with 20' closed container load or closed body truck with equivalent	Kindly note that bidder is given the liberty to quote for the type of truck/s that can be provided as clearly
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